

The primary guideline of our management is understanding the business environment and responding appropriately to changes within it. Tracking customer needs and other stakeholders, managing business risks and opportunities, and acting quickly and efficiently in case of deviations from requirements are important aspects of this approach.

At NIRO STEEL d.o.o. – Manufacturing of flanges and components from stainless materials, we strive to ensure that our services align with the context of the organization and the requirements and expectations of our customers.

We are committed to:

- Maintaining and continuously improving the quality management system in accordance with the requirements of the ISO 9001 standard,
- Setting measurable annual objectives by processes each year that align with the context of the organization, monitoring their progress in the interdisciplinary manner, and continuously checking the effectiveness of operations, as well as taking necessary preventive and corrective actions,
- Complying with applicable legislation in the provision of our services.

Our long-term orientations are:

- Customer adaptability,
- High quality,
- High professionalism,
- Quick responsiveness,
- High flexibility,
- Satisfied customers,
- Satisfied employees,
- Establishing and maintaining shared values,
- Ethical behaviour at all levels.

We are all part of the quality management system, and each of us performs work that is directly or indirectly related to fulfilling the requirements and expectations of customers and other stakeholders. Therefore, every individual contributes to meeting these requirements and, thus, to the company's business success.

Just like our business partners, we respect applicable legal standards and norms, adhere to the rules of fundamental human rights principles, maintain fair working conditions, promote sustainability, and fight against corruption.

- Compliance with applicable legislation is a given at Niro Steel d.o.o.
 - We respect various social, political, and legal conditions and conduct all our business, both domestically and abroad, in accordance with legal regulations.
- Respect for human rights
 - We commit to respecting human/labour rights,
 - We recognize the prohibition of forced labour and child labour,
 - We ensure humane working conditions without discrimination,
 - We maintain orderly working conditions,
 - We allow the free operation of unions or workers' assemblies.
- Corruption
 - We acknowledge and comply with anti-corruption rules,
 - We do not accept bribes from suppliers or other business partners,
 - We do not offer bribes to our customers or other business partners.
- Competition
 - We support free and undistorted market competition.
- Data protection
 - Both we and our business partners are responsible for complying with data protection provisions.
- Information security
 - Through continuous improvement of our information security, we protect our own IT systems and, in doing so, also safeguard the IT systems of our business partners,
 - We recognize the risks of new technologies such as cloud services, social media, and digital communications, and we ensure their safe usage.
- Confidentiality
 - The principle of confidentiality applies to all internal, confidential, and protected information that is not publicly available,
 - The principle of confidentiality also applies to all additionally defined contractual obligations.
- Sustainability
 - We commit to the sustainable development of the company,
 - Emphasis is placed on identifying potential risks to employees, the environment, or society.
- Quality, health, safety, and the environment
 - Quality – we continuously improve our offerings and capabilities, ensuring the ongoing development of products and services,
 - At the same time, we ensure the health and safety of our employees. Our goal is preventive action in identifying potential risk factors to protect employees from hazards, injuries, and illnesses,
 - In terms of environmental sustainability, we strive to fulfill our responsibility for a clean environment and climate.